

DEXUS STANDARD COMPETITION TERMS & CONDITIONS

QV MELBOURNE / LINDT BOX PERSONALISED RIBBON PROMOTION

Terms and Conditions

1. These terms and conditions are for all entrants who enter the 'QV MELBOURNE LINDT BOX PERSONALISED RIBBON PROMOTION' Centre Promotion ("Promotion"). Participation in this Promotion is deemed acceptance of these Terms and Conditions.
2. The "Promoter" is Dexus Funds Management Limited (ABN: 24 060 920 783) as Trustee for DEXUS CPA Trust AND Victoria Square QV Investments Pty Limited of QV Melbourne, Corner Swanston Street & Lonsdale Street, Melbourne, Victoria, 3000. Telephone: 03 9207 9200.

ELIGIBILITY

3. Subject to condition 3, this Promotion is only open to Australian residents aged 18 years or over.
4. The following are ineligible: (i) employees of the Promoter, the Dexus or any of the tenants or retailers in the Participating Centre or any of the Promoter's agencies that are associated with the Promotion; (ii) the spouse, defacto spouse, parent, child or sibling of an excluded employee; and (iii) any person who the Promoter has previously notified is not permitted to enter the Promoter's promotions.

PROMOTION PERIOD

5. This Promotion commences at 4pm Australian Eastern Daylight Time ("AEDT") on Friday 29, November 2019 and ends at 5pm AEDT on Saturday 21, December 2019 ("Promotion Period").

HOW TO ENTER

6. To submit a claim, eligible individuals must during the Promotion Period, simply:
 - Make a qualifying purchase of any 150g Lindt Lindor Gift Box from a participating Woolworths or BIG W store at QV Melbourne and retain the purchase receipt
 - Visit the QV Christmas Hub in QV Square during opening hours. For hours of operation see qv.com.au/get-festive
 - Present a copy of your purchase receipt for the qualifying purchase and personalised name/s requested to the Lindt Ambassadors

LIMITS ON ENTRY

7. Only one (1) Store Redemption can be submitted per Qualifying Purchase. If an Eligible Claimant makes multiple Qualifying Purchases, separate Store Redemptions will be required, in accordance with and subject to these Terms.
8. Personalised ribbons will state "[Name]" or "Merry Christmas" (Personalised Ribbon), up to a maximum of twelve (12) characters per name. For example, if the Qualifying Purchase is for three (3) LINDT LINDOR 150G boxed Products, the Eligible Claimant will be able to redeem three (3) Personalised Ribbons, each with different names.

9. Any names which, the Promoter deems, in its absolute discretion, to be inappropriate, offensive or otherwise invalid for any reason will be rejected and the Eligible Claimant will be asked to submit an alternative, valid name.
10. Each Store Redemption (comprising up to six (6) Personalised Ribbons) valued at up to \$4.20 (incl. GST) each. Each personalised ribbon is valued at \$0.70. We will also provide a Lindt carry bag which is valued at \$2.00 each
11. Eligible Claimants can submit no more than six (6) Store Redemptions per 24 hours during the Store Promotion Period.

REDEMPTION

12. Each Store Redemption received during the Store Promotion Period will receive up to four (4) Personalised Ribbons each, according to the number of eligible LINDT LINDOR boxed products purchased in the Qualifying Purchase. The maximum number of Personalised Ribbons to be claimed during the Store Promotion Period is 5,000.
13. The Store Promotion Period will end 3.00pm on 21st December 2019 or once all 5,000 Personalised Ribbons are awarded (whichever is first to occur).
14. Successful Eligible Claimants will be notified immediately, in person, at the time of submitting a valid Store Redemption.
15. Successful Eligible Claimants' Personalised Ribbons will be printed at the time of submitting a valid Store Redemption, subject to processing and wait times, to be advised on the date of redemption.
16. Printing times for Personalised Ribbons will vary according to demand. The Promoter will not be liable for any delay associated with redeeming the offer during the Store Promotion Period.
17. Eligible Claimants can only participate in the Promotion in their own name. If there is a dispute as to the identity of a claimant, the Promoter reserves the right, in its sole discretion, to determine the identity of the claimant.
18. The Promoter accepts no responsibility for any Store Redemptions not received for any reason. Store Redemptions will be deemed to be accepted at the time of receipt by the Promoter. No responsibility will be taken for lost, late or misdirected redemptions. The Promoter is not responsible for technical difficulties with the redemption mechanisms and does not warrant that the redemption mechanisms will be available at all times.
19. The Promoter accepts no responsibility for any variation in the value of Personalised Ribbon/s, or for any tax liabilities that may arise from participating in the Promotion.
20. If for any reason a claimant does not take a personalised ribbon by the time stipulated by the Promoter, then they will forfeit their right to this gift.
21. The Promoter will not be liable for any loss or damage whatsoever which is suffered (including but not limited to indirect or consequential loss) or for personal injury which is suffered or sustained, in connection with this Promotion or as a result of accepting or using the Personalised Ribbons, except for any liability which cannot be excluded by law.

GENERAL

22. Incomplete, indecipherable or illegible entries will be deemed invalid.

23. If there is a dispute as to the identity of the entrant, the Promoter reserves the right, in its sole discretion, to determine the identity of the entrant.
24. Prize is subject to the standard terms and conditions of individual prize and service providers. If for any reason a winner does not take the prize or an element of the prize at the time stipulated, then the prize or that element of the prize will be forfeited and will not be redeemable for cash.
25. If any prize (or part of any prize) is unavailable due to reasons beyond the control of the Promoter, the Promoter at its discretion, reserves the right to substitute the prize (or that part of the prize) with a prize to the equal value and/or specification, subject to any written directions from a regulatory authority.
26. Prizes, or any unused portion of a prize, are not transferable or exchangeable and cannot be taken as cash, unless otherwise specified.
27. Entrants consent to the Promoter using the entrant's name, likeness, image and/or voice in the event they are a winner (including photograph, film and/or recording of the same) in any media for an unlimited period without remuneration for the purpose of promoting this Promotion (including any outcome), and promoting any products manufactured, distributed and/or supplied by the Promoter.
28. The Promoter reserves the right, at any time, to verify the validity of entries (including contacting Participating Retailers) and entrants (including an entrant's identity, age and place of residence) and to disqualify any entrant who submits an entry that is not in accordance with these Terms and Conditions or who tampers with the entry process. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
29. If this Promotion is interfered with in any or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, including but not limited to technical difficulties, unauthorised intervention or fraud, the Promoter reserves the right, in its sole discretion to the fullest extent permitted by law to (a) disqualify an entrant; or (b) subject to any written directions from a regulatory authority to modify, suspend, terminate or cancel the Promotion, as appropriate.
30. The Promoter's decision is final and no correspondence will be entered into.
31. Any cost associated with accessing the promotional website is the entrant's responsibility and is dependent on the Internet service provider used. The use of any automated entry software or any other mechanical or electronic means that allows an entrant to automatically enter repeatedly is prohibited and will render all entries submitted by that entrant invalid.
32. Nothing in these Terms and Conditions limit, exclude or modify or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Competition and Consumer Act, as well as any other implied warranties under the ASIC Act or similar consumer protection laws in the State and Territories of Australia ("Non-Excludable Guarantees"). Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including their respective officers, employees and agents) exclude all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the Promotion.

33. Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including their respective officers, employees and agents) are not responsible for and exclude all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any entry or correspondence that is late, lost, altered, damaged or misdirected due to any reason beyond the reasonable control of the Promoter; (d) any variation in the prize value to that stated in these Terms and Conditions; (e) any tax liability incurred by an entrant or winner; or (f) use of the prize.

PRIVACY

34. In order to conduct this Promotion, the Promoter needs to collect personal information about each entrant and may for this purpose, disclose such information to third parties, including but not limited to agents, contractors, service providers, gift suppliers and regulatory authorities. Participation in the Promotion is conditional on providing this information. It is a condition of entry that the entrant agrees to being entered into the Promoter's database. The Promoter may, for an indefinite period, unless otherwise advised, use the information for promotional, marketing, publicity and research purposes, including sending electronic messages or telephoning the entrant and for such other purposes as set out in the Dexus Privacy Policy. Entrants should direct any request to access, update or correct information to the Promoter. All personal details of entrants will be stored at the office of the Promoter. Upon the entrant's request, all information provided will be removed from our active database. All entries remain the property of the Promoter. To view the Dexus Privacy Policy, please visit <http://www.dexus.com/who-we-are/privacy-policy>