

## QV MELBOURNE / PLAY & DINE

### Terms and Conditions

1. These terms and conditions apply to entrants to the 'Play & Dine' Centre Promotion ("Promotion"). Participation in this Promotion is deemed acceptance of these Terms and Conditions.
2. The "Promoter" is Dexus Funds Management Limited , ABN 24 060 920 783 as Trustee for Dexus CPA Trust and Victoria Square QV Investments Pty Limited of Cnr Lonsdale and Swanston Streets, Melbourne, VIC 3000.
3. This promotion will be conducted at QV Melbourne, Cnr Lonsdale and Swanston Streets, Melbourne, VIC 3000, (03) 9207 9200 ("Centre").

### ELIGIBILITY

4. This Promotion is only open to residents of Australia aged 18 years or over who are able to attend the Centre from Monday 22<sup>nd</sup> June 2026 to Sunday 12<sup>th</sup> July 2026.
5. The following individuals are ineligible to enter the Promotion:
  - a. employees, directors, officers and management of the Promoter, any related bodies corporate of the Promoter, or any of the tenants or retailers in the participating Centre/s or any of the Promoter's agencies that are associated with the Promotion;
  - b. the spouse, de facto spouse, parent, child or sibling of an individual listed in paragraph a.; and
  - c. any person who the Promoter has previously notified is not permitted to enter the Promoter's promotions.

### PROMOTION PERIOD

6. This Promotion commences at 10:00AM AEST on Monday 22<sup>nd</sup> June 2026 and ends at 11:59PM AEST on Sunday 12<sup>th</sup> July 2026, or until prize stocks run out (whichever is first) ("Promotion Period").

### HOW TO ENTER

7. To enter this Promotion, eligible individuals must, during the Promotion Period:
  - a. Spend \$50.00 or more in one transaction ("Qualifying Spend") at an entertainment venue listed below:
    - Archie Brothers QV
    - Booths Karaoke
    - Hijinx Hotel QV
    - iCue Lounge
    - iDarts Hive
    - Strike Bowling QV
  - b. Locate and scan the QR code on promotional material throughout the Centre or visit <https://www.qv.com.au/whats-on/qv-play-and-dine.html> ("Website"), fill out and submit the online

claim form (“Receipt Uploader”), including by uploading the image of your itemised Qualifying Spend receipt and providing your name, email address, mobile number and all other requested information;

- c. Upon successful validation of your claim, you will be notified by email as to whether your claim has been successful. If successful, you will receive an SMS within one business day with instructions on how to claim your Prize.
  - d. If your claim is not successful, you will be notified by email.
8. Entries must not appear to promote any goods or services other than those of the Centre or the Centre’s retailers participating in this Promotion.
9. Receipts from the purchase of tobacco, lottery tickets or gift cards are not accepted as part of this Promotion.
10. The Promoter is not responsible if your mobile device/desktop is not sufficiently capable for the purpose of submitting a claim, including having the requisite photograph capability.

#### **LIMITS ON ENTRY**

11. One entry permitted per person, per unique email address, and per device per week (Week One: Monday 22<sup>nd</sup> June until Sunday 28<sup>th</sup> June 2026, Week Two: Monday 29<sup>th</sup> June until Sunday 5<sup>th</sup> July 2026, Week Three: Monday 6<sup>th</sup> July until Sunday 12<sup>th</sup> July 2026). Each entry must be submitted separately in accordance with these Terms and Conditions.
12. The Promoter reserves the right to verify the validity of entries and disqualify any entrant who submits multiple entries using different email addresses, devices or identities.

#### **PRIZES**

13. There are 900 prizes available for the entire Promotion Period. 300 prizes will be available per week, awarded on a first-in basis:
- Week One commences 10:00AM AEST on Monday 22<sup>nd</sup> June 2026 and ends 11:59PM AEST on Sunday 28<sup>th</sup> June 2026.
  - Week Two commences 12:00AM AEST on Monday 29<sup>th</sup> June 2026 and ends on 11:59PM AEST Sunday 5<sup>th</sup> July 2026.
  - Week Three commences 12:00AM AEST on Monday 6<sup>th</sup> July 2026 and ends on 11:59PM AEST Sunday 12<sup>th</sup> July 2026.
  - Any unawarded prizes will roll over into the following week’s prize pool until the Promotion Period ends.

	<b><i>Prize</i></b>	<b><i>Individual prize value</i></b>	<b><i>Quantity</i></b>	<b><i>Total</i></b>
<b>1</b>	QV Play & Dine Digital Visa Debit Card	\$20.00	900	\$18,000.00
<b>TOTAL</b>			900	\$18,000.00

14. Total prize pool valued at up to \$18,000.00.

## **PRIZE CONDITIONS**

15. Prize No. 1 is subject to the following conditions:

- a. The LocalCard Digital Visa Debit Card is issued by Airwallex Pty Ltd (ABN 37 609 653 312, AFSL 487221) and is not issued by the Promoter. Use of the Digital Visa Debit Card is subject to the issuer's terms and conditions available at [www.localcard.io/terms-and-conditions](http://www.localcard.io/terms-and-conditions), including the following:
  - i. The activation link for the Digital Visa Debit Card must be used by 11:59pm AEST on the expiry date specified by the Promoter, and activation will not be possible after that time. You have 7 days from the date of issue to activate the Card;
  - ii. Once activated, the Digital Visa Debit Card will remain valid until the expiry date shown in the recipient's LocalCard web app at [app.localcard.io](http://app.localcard.io), which can be accessed by logging in with the email address associated with the entry. Any unused balance after this date will be forfeited and cannot be redeemed or refunded. You have 90 days from the card creation date to use your Card.
  - iii. The Digital Visa Debit Card can be used at participating stores within the Centre listed in Schedule 1; and
  - iv. The Promoter is not the issuer of the Digital Visa Debit Card, does not provide financial product advice in relation to the card, and accepts no liability for the conduct of Airwallex Pty Ltd or LocalCard or for any inability of the winner to activate, access or use the card, except to the extent of any liability that cannot be excluded under the Non-Excludable Guarantees.

## **UNCLAIMED PRIZES**

16. There will be no unclaimed prizes as prizes will be automatically awarded to the successful claimants via SMS to the mobile number associated with their entry. It is a claimant's responsibility to ensure that they enter their phone number correctly. If they fail to enter their phone number correctly, the prize will be forfeited.

## **GENERAL**

17. You must not:

- a. tamper with the entry process (including but not limited to manipulating the system via bots, script use, or any other means to circumvent the entry process);
- b. engage in any conduct that may jeopardise the fair and proper conduct of this Promotion;
- c. act in a disruptive, annoying, threatening, abusive or harassing manner;
- d. do anything that may diminish the good name or reputation of the Promoter or any of its related entities or of the agencies or companies associated with this Promotion;
- e. breach any law;
- f. breach any "community guidelines" issued by the Promoter from time to time, published at [qv.com.au](http://qv.com.au); or

g. behave in a way that is otherwise inappropriate.

18. If relevant, incomplete, indecipherable or illegible entries will be deemed invalid.
19. If there is a dispute as to the identity of the entrant, the Promoter reserves the right to determine the identity of the entrant.
20. Prizes are subject to the standard terms and conditions of individual prize and service providers. If for any reason a winner does not take a prize or an element of a prize at the time stipulated, then the prize or that element of the prize will be forfeited and will not be redeemable for cash. Any failure by you or (if applicable) your companion/s to comply with the conditions imposed by the prize supplier(s) may result in the prize being cancelled or withdrawn without liability for the Promoter or the prize supplier(s).
21. The Promoter is not responsible for any dispute between you and any person with whom you choose to, or choose not to, share a prize.
22. If any prize (or part of any prize) is unavailable due to reasons beyond the control of the Promoter, the Promoter at its discretion, reserves the right to substitute the prize (or that part of the prize) with a prize or part of a prize with an equal or higher value and/or specification, subject to any written directions from a regulatory authority.
23. Prizes, or any unused portion of a prize, are not transferable or exchangeable and cannot be taken as cash, unless otherwise specified by the Promoter.
24. Entrants consent to the Promoter using the entrant's name, likeness, image and/or voice in the event they are a winner (including photograph, film and/or recording of the same) in any media without remuneration for the purpose of promoting this Promotion (including any outcome), and promoting any products manufactured, distributed and/or supplied by the Promoter or the Promoter's retailer(s).
25. The Promoter reserves the right, at any time, to verify the validity of entries (including contacting participating retailers) and entrants (including an entrant's identity, age and place of residence) and to disqualify any entrant who submits an entry that is not in accordance with these Terms and Conditions or who tampers with the entry process. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
26. If this Promotion is interfered with or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, including but not limited to technical difficulties, unauthorised intervention or fraud, the Promoter reserves the right to the fullest extent permitted by law to (a) disqualify an entrant engaging in unauthorised intervention or fraud; or (b) subject to any written directions from a regulatory authority to modify, suspend, terminate or cancel the Promotion, as appropriate.
27. If any dispute arises concerning the conduct of this promotion, the Promoter will take reasonable steps to consider your point of view, taking into account any facts or evidence you put forward, and to respond to it fairly within a reasonable time. However, the Promoter's decision is final, and no correspondence will be entered into.
28. Any cost associated with accessing the promotional website is the entrant's responsibility and is

dependent on the internet service provider used. The use of any automated entry software or any other mechanical or electronic means that allows an entrant to automatically enter repeatedly is prohibited and will render all entries submitted by that entrant invalid.

29. Your entry must be received during the Promotion Period and will be deemed to be received only when received by the Promoter. Where relevant, entry forms/scratch cards from any other competition cannot be used for this competition, and are void if copied, forged, stolen or interfered with. If online or SMS entry is available, you will receive a return message confirming your entry. You are responsible for your own costs associated with entering. If you enter using multiple phone numbers/email addresses/addresses/aliases, you may be disqualified.
30. The Promoter is not responsible for any tax implications arising from you winning a prize. You should seek independent financial advice. If for GST purposes this Promotion results in any supply being made for non-monetary consideration, you must follow the Australian Taxation Office's stated view that where the parties are at arm's length, goods and services exchanged are of equal GST inclusive market values.
31. Nothing in these Terms and Conditions limit, exclude or modify or purports to limit, exclude or modify the statutory consumer guarantees as provided under the *Australian Competition and Consumer Act 2010* (Cth), as well as any other implied warranties under similar consumer protection laws in the State and Territories of Australia ("Non-Excludable Guarantees").
32. The Promoter (including their respective officers, employees and agents) exclude all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the Promotion, including without limitation:
  - a. any technical difficulties or equipment malfunction;
  - b. any theft, unauthorised access or third party interference;
  - c. any entry or correspondence that is late, lost, altered, damaged or misdirected due to any reason beyond the reasonable control of the Promoter;
  - d. any variation in the prize value to that stated in these Terms and Conditions;
  - e. any tax liability incurred by an entrant or winner; or
  - f. use of the prize,

except for any liability which under statute, including under the Non-Excludable Guarantees, cannot be excluded (in which case that liability is limited to the greatest extent allowed by law).

33. This Promotion is in no way sponsored, endorsed or administered by, or associated with any social media platform, including Instagram or Facebook. You provide your information to the Promoter and not to any social media platform. You completely release any relevant social media platforms from any and all liability.

## **PRIVACY**

34. In order to conduct this Promotion, the Promoter needs to collect personal information about each entrant and may for this purpose, disclose such information to third parties, including but not limited to agents, contractors, service providers, prize suppliers and, if required, to Australian regulatory authorities. Participation in the Promotion is conditional on providing this information.

35. By entering, you consent to the Promoter using this information for promotional, marketing, publicity and research purposes, including telephoning the entrant or sending email or SMS messages provided that where required by the *Spam Act 2003* (Cth), the Promoter includes a functional unsubscribe facility in each direct marketing communication it sends you that you may use to opt-out of any further such communications and provided that the functional unsubscribe facility complies with the *Spam Regulations 2021* (Cth). You also consent to receive email or SMS messages from the Promoter without any functional unsubscribe facility if they relate primarily to the conduct of this competition. The Promoter may use your personal information for such other purposes as set out in the Dexus Group Privacy Policy, which is available at <http://www.dexus.com/who-we-are/privacy-policy>. Unless otherwise indicated by the Promoter, the Promoter may disclose personal information to entities outside of Australia, including in the United States, Europe and the Asia-Pacific region.
  
36. The Dexus Group Privacy Policy also contains information about how entrants may access, update or correct their personal information and how Australian entrants may complain about a breach of the Australian Privacy Principles and how those complaints will be dealt with.

## **Schedule 1 - Participating Retailers: QV Play & Dine Digital Visa Debit Card**

- 7Apples Gelato
- Amiri Café
- Archie Brothers
- Bakmi Lim Noodle Project
- Boost Juice
- Booths Karaoke
- Breadtop
- Bubble Cup
- Chunky Town
- Dainty Sichuan
- Disc Taiwan Wheel Cake
- Dragon Hot Pot
- EatAlley
- Father's Office
- Fishbowl
- Five Guys
- Gong Cha
- Hakata Gensuke
- Hanaichi
- Hijinx Hotel
- Hokkaido Baked Cheese Tart
- Homm Dessert
- iCue Lounge
- iDarts Hive
- Ippudo
- Joey's Doughies
- JoJo Little Kitchen
- Local Hero Singapore
- Max Brenner
- Meet Fresh
- Milksha
- Mondo Di Pasta
- Mr. Teriyaki
- Mumuyo
- No Vacancy
- Old Beijing
- Oishii Sushi
- Phoenix Kitchen
- Puzzle Coffee
- San Churro
- Shanghai Street Kitchen
- Soul Origin
- Souperman
- Spice Kitchen
- Strike Bowling
- Sushi Hub

- Sushi Jiro
- Thai Town
- Thailander
- Yamamoto Udon
- Yo-Chi